



Caring
Solutions, LLC



enriching life at home

383 West 37th Street, Suite 203, Loveland, Colorado 80538 | www.caringsolutionsllc.com | 970.667.4545

20 Essential Questions when Interviewing a Homecare Agency

You may have other questions, but be sure to ask:

1. How long has the company been in business?
2. Do they have any complaints against them with the BBB, or with any licensing commission or agency?
3. Do they check their workers' police records?
4. Do they perform drug test on their workers?
5. Do they check their workers' driving records? (Where transportation is a consideration)
6. Have they ever had charges of elder abuse?
7. Do they pay their workers as employees or contract agents? (A contract agent may be considered your employee. If so, you would be responsible for employment taxes. A contract agent would also not have workman's compensation insurance.)
8. Are their employees insured and bonded?
9. What kinds of duties can they perform?
10. Can you add duties later?
11. Can they schedule according to your needs or must you fit around their schedule?
12. Can you meet the person who would be doing the work before signing any agreement?
13. Can you change workers later if there is a problem?
14. What if the worker is sick or quits?
15. What kind of feedback will you get from the Homecare worker?
16. What kinds of evaluation services are available for determining your needs and potential changes to those needs?
17. What are the costs?
18. How are bills calculated (by the job or hour)?
19. How are payments handled?
20. Are emergency call services available?

To learn more about Caring Solutions, LLC give us a call at 970-667-4545.